



French Language
Health Services Network
of Eastern Ontario



2013-2014 Annual Report

15 years



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French Language
Health Services Network
of Eastern Ontario

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Notes : LHIN: Local Health Integration Network | SSF: *Société Santé en français*
The Ministry: Ontario Ministry of Health and Long-Term Care | The Board: The Réseau Board of Directors

► Retrospective

2014 marks the Réseau's 15th anniversary. The founding general meeting was held February 15, 1999, at La Cité collégiale, with 70 people in attendance.



▲
EDGAR GALLANT |
CHAIR, 1998-1999



▲
JOCELYNE LALONDE |
EXECUTIVE DIRECTOR, 1998 TO 2002

15 years ago

Purpose

Ensure that Francophones in Eastern Ontario have access, in French, to the full range of quality health care and health services delivered in the region.

Board of Directors
43 representatives

Employees
2

Members
60 corporate members

Financial partners
Department of Canadian Heritage
Ontario Ministry of Health

Revenue
\$360,000

French health movement
1 Network (the Réseau)

Today

Mission

The Réseau is a Francophone organization that engages with the health-care community and the Francophone community in all its diversity to improve the offer and the quality of French-language health services in Eastern and South-Eastern Ontario.

Vision

At the heart of Eastern and South-Eastern Ontario's health-care system, the Réseau plays a leadership role so that Francophones may live healthy lives in French.

Board of Directors
15 representatives

Employees
11

Members
67 corporate members
344 individual members

Financial partners
Champlain and South East LHINs /
Ontario Ministry of Health and Long-Term Care
Société Santé en français / Health Canada

Revenus
\$1,268,000

French health movement
Société Santé en français: 16 networks throughout the country
Ontario's French health networks: 3 networks
Regroupement des Entités de planification des services de santé en français de l'Ontario: 6 entities

2013-2014 Annual Report

15 years

► Board of Directors

In 2013-2014, the Board of Directors held six public meetings.

Individual Member Representatives

Lucien Bradet, Ottawa region

Mariette Carrier-Fraser, Ottawa region

Renelle Charron, Renfrew County

Line Chenard, Ottawa region

Saint-Phard Désir, Ottawa region

Josée Laramée*, Prescott and Russell counties

Issam Massouh, South-East region

Jean-Louis Tanguay, Stormont, Dundas and Glengarry counties

Denis Vaillancourt, Prescott and Russell counties

Corporate Member Representatives

Marc Bisson, Community health, public health and primary care centres, and health promotion agencies

Sylvie Corbeil, Post-secondary educational institutions offering health-care programs in French

Gaétan Grondin*, Long-term care organizations

Dr Bernard Leduc, Hospitals

Jacqueline Redmond, Community care access centres (CCACs), community support services and other agencies providing health-care services

Nicole Robert, Mental health and addictions agencies

Comité de direction

Lucien Bradet, Chair

Line Chenard, Vice-Chair

Issam Massouh, Treasurer

Jean-Louis Tanguay, Secretary

*Left mid-term.



▲
BOARD OF DIRECTORS, MAY 2013

► Message from the Chair

As I come to the end of my mandate as Chair, I look back on my 13 years of involvement with the Réseau.

What an amazing success story over the last 15 years! From a challenging beginning in a climate of mistrust, the Réseau was able to adapt and create a collaborative space where French-language health services are front and center. Through all the years and changes since 1998, the Réseau has always been there, working to ensure that Francophones had access to quality health-care services in French. In an evolving health system, the Réseau has remained relevant.

The Réseau has grown, as has the French health movement. This year in particular, we witnessed the blooming of the *Regroupement des Entités de planification en Ontario* and in the renewal of *Société Santé en français*. I can't help but think that our Réseau, the country's first French-language health services network, had something to do with it.

One thing has remained constant at the Réseau: the quality of the people involved and the commitment of its leaders. I would like to thank our members, especially our long-time corporate members, for their invaluable collaboration and their daily delivery of French-language services to our community. I am also indebted to my colleagues on the Board of Directors, who made my time as Chair a very rewarding experience.

At the mid-point of the 2011-2016 Strategic Plan, the Board focused on the Réseau's results and challenges. We are very proud of what we've accomplished in the last few years, and in particular the work we've done since we were named French Language Health Planning Entity for Eastern and South-Eastern Ontario.

We have also realized that we must remain vigilant and continue to work towards clear responsibility for French-language health services in Ontario. An accountability framework is required at all levels: provincial, regional, local, and to stay on the path of system improvement when it comes to French-language health services.

I would like to acknowledge the ongoing collaboration of the Champlain and South East LHINs, and of *Société Santé en français*. Together, we can make real progress to ensure that Francophones can live healthy lives in French.

In this milestone year, I wish long life for the Réseau, and success for its members and its leaders!

Lucien Bradet | Chair ►



► Message from the Executive Director

Half way through our mandate as planning entity, we observe the following:

- The working relationship between the Réseau and the Champlain and South East LHINs has evolved in a very positive way, all the while mindful of our partners' organizational changes. With on the ground experience and cooperation on a number of French-language services issues, we have each gained a better understanding of our respective roles, and our collaborations are becoming more effective all the time.
- Our mandate as planning entity allows us to work at the heart of the health-care system to improve the offer and the quality of French-language health services. Our *Recommendations Report 2013* highlights the fact that more than 90% of our recommendations led to LHIN actions.
- Our work has led us to call on key provincial stakeholders, as initiatives and decisions that affect the health-care services offered to Francophones first take shape at the provincial level. For example: databases used for planning and designation criteria for public service agencies.
- In this context, the *Regroupement des Entités de planification* and the *Alliance des Réseaux* have begun to work even more closely together, as evidenced by our first joint provincial work plan.

We have had good news at the end of the fiscal year regarding the Canadian government's health-care contributions through Health Canada funding envelopes. Now is an excellent time to review our contribution to the national movement with our partner, *Société Santé en français*. We are very pleased to be starting a new phase as the mental health resource network, as a key partner on linguistic data and member of the linguistic standards steering committee, and as a regional player in health promotion.

As I look forward on the Réseau's future, I would like to thank the team, every one of whom exemplifies our values in everything they do: excellence, perseverance, inclusion, transparency and respect.

Jacinthe Desaulniers | Executive Director ►



Focus I: PLANNING FOR FRENCH-LANGUAGE HEALTH SERVICES

OUR STRATEGIC RESULT:

THE ACTIVE OFFER OF FRENCH-LANGUAGE HEALTH SERVICES MEASURABLY IMPROVES IN ALL REGIONS, THANKS TO PLANNING THAT INCORPORATES THE NEEDS OF FRANCOPHONES AND THE CHARACTERISTICS OF QUALITY FRENCH-LANGUAGE SERVICES.

OUTCOMES

- In our third year of working closely with the Champlain and South East LHINs, more than 90% of our recommendations led to LHIN actions that were partly or fully in accordance with the recommendations.
- French-language services guidelines are taken into account by Champlain region Health Links in their proposal and business plan.
- A new analysis of the capacity to offer French-language health services was conducted for the following sectors and programs: mental health and addictions; palliative care; independent living assistance; and senior services, including long-term care and care for seniors with behavioural disorders.
- The Champlain Community Care Access Centre's designation application was recommended to the Ministry by the Réseau and the Champlain LHIN.
- With the support of the Réseau, 34 health service providers in the Champlain and South-East regions are working toward designation.

« The Centre for Addiction and Mental Health (CAMH) has included linguistic variables in its client satisfaction surveys on addictions and mental health services. New Ontario perception of care (mental health and addictions) and global assessment of individual needs (GAIN) tools will generate data on our Francophone clients. The Réseau's presence and constructive approach made a big difference in dialogues with our management and programming teams. »



▲
CHANTAL WADE |
PROGRAM CONSULTANT, EQUITY AND ENGAGEMENT
CENTRE FOR ADDICTION AND MENTAL HEALTH

OUR ACTIVITIES

- A total of 39 formal recommendations were submitted this year, of which 57% were made to the LHINs. The Réseau-LHIN collaboration on the implementation of these recommendations is intended to promote continuous improvement in the quality and efficient delivery of French-language health services.
- The Réseau is involved with 12 Health Links at various stages of development in order to include the offer of French-language services in this new integrated health service model.
- Capacity analysis is intended to verify the offer of French-language services at each level on the continuum of care, accounting for each agency's designation status. The analysis, conducted by the planning team, helps to identify any gaps in French-language services, and serves as a reference point for service planning.
- Included in the recommendations to the South East LHIN to support health-service planning were recommendations on the regional mental health and addictions redesign project. We provided feedback on the task force's document, encouraged Francophone participation in consultations, and conducted impact analysis on the proposed mental health service governance models and their effect on French-language services.
- We worked closely with the Champlain Hospice Palliative Care Program to draft the five-year regional palliative care plan, which includes the palliative care in rural areas model.
- Locally, we continued to work with the Champlain LHIN to improve the effectiveness of the designation process in order to increase French-language service accountability among service providers.
- We oversaw the action plans of identified agencies and designated agencies requiring revision of their designation plans, and reported on the development and revision status of these plans. We assessed service providers' compliance with the designation conditions set out in their accountability agreements with the LHINs. We also reviewed the French-language service practices of health service providers who are not required to offer services in French, to get a better idea of the resources at their disposal.
- Produced by the Réseau, the *Designation Guide* was distributed to close to 1,000 people among identified and designated agencies, our members and our health-care partners.

« Right from day one, we made sure that discussions on a Health Link for the Stormont-Glengarry region included all stakeholders. It goes without saying that Francophone clients are an integral part of our mandate, and the Réseau has been there to support us to that end. »



▲
DEBBIE ST JOHN-DE WIT | EXECUTIVE DIRECTOR
SEAWAY VALLEY COMMUNITY HEALTH CENTRE

RÉSEAU PARTICIPATION IN REGIONAL COORDINATION FORUMS

COMMUNITIES OF PRACTICE AND REGIONAL HEALTH PRIORITIES

- Champlain Addiction Coordinating Body Steering Committee
- Champlain Regional Diabetes Advisory Committee
- Regional Geriatric Advisory Committee
- Recovery Connections Project Advisory Committee
- Kingston, Frontenac, Lennox & Addington Service Collaboratives Advisory Committee and Implementation Team (SCTIT), CAMH
- Montfort Hospital population health needs analysis steering Committee
- Addictions Integrated Access Management Committee
- The Regional Maternal and Newborn Program Advisory Committee
- Emergency Department/Alternate Level of Care (ED/ALC) Steering Committee
- Champlain Behavioral Support System Steering Committee
- Champlain Regional Hospice Palliative Care Program Council
- Kingston Health Link Stakeholders
- Quinte Health Link Coalition
- Health Link Stormont, Glengarry, Cornwall and Akwesasne
- Ottawa Local Immigration Partnership (OLIP) – Health and Well-Being
- Service Collaborative Ottawa (CAMH)
- Champlain Health Links Collaborative
- Addiction and Mental Health Network of Champlain (AMHNC)

LHIN COMMITTEES

- Health Links Project Team
- Expert panel on human resources
- Champlain Decision Support Network
- Community advisory committees of the following organizations:
The Ottawa Hospital, Bruyère Continuing Care, University-community round table
- Community of care advisory forums: Renfrew County, Eastern Counties and Akwesasne, Ottawa-East, Ottawa-West

On the Réseau Radar

PROMOTING THE INCLUSION OF THE FRANCOPHONE PERSPECTIVE IN MENTAL HEALTH SERVICES

In light of the priority placed on mental health by the province, the Réseau, the Champlain LHIN and the South East LHIN joined forces to integrate processes to support the offer of French-language services into mental health and addictions (MHA) strategies. In the South-East region, the Réseau sits on the MHA system redesign steering committee, and in Champlain, it participates in the new executive committee of the mental health and addictions capacity building program. In both cases, our involvement is intended to contribute to regional mental health strategies by including the Francophone perspective right from the beginning of all collaborations focusing on rehabilitation and client-centred care.

Focus 2: INVOLVING OUR COMMUNITY

OUR STRATEGIC RESULT :

THE COMMUNITY IS INVOLVED AND COMMITTED TO IMPROVING ACCESS TO AND QUALITY OF FRENCH-LANGUAGE SERVICES.



▲ HEALTH-CARE PROFESSIONALS FROM THE 33RD CANADIAN FORCES HEALTH SERVICES CENTRE IN KINGSTON, THE CANADIAN FORCES CLINIC IN TRENTON AND THE BROCKVILLE GENERAL HOSPITAL AT THE HEALTHCARE IN FRENCH SOCIAL IN KINGSTON, FEBRUARY 2014.

OUTCOMES

- The Réseau continues to facilitate dialogue on French-language services among health-care stakeholders and the community. An impressive 1,300 collaborators participated in Réseau information-sharing or networking activities this year.
- The Annual General Meeting in May 2013 brought together 100 members and partners on the topic of the active offer of French-language health services.
- The Healthcare in French Social in Kingston provided a networking opportunity for 40 health-care professionals and stakeholders in the South-East region.
- Formed a year and a half ago, the South-East citizens' committee on French-language health services participates in the region's health service planning initiatives.
- Réseau planning tables and committees involved 95 partners in discussions on issues and recommendations relating to French-language health services.

« I have much to learn about the health-care system! But I believe that by sharing our local health-care situations and our experiences as Francophone patients, we can help the Réseau and the LHIN improve health-care services. »



▲ MICHELLE SÉGUIN | MEMBER OF THE SOUTH EAST CITIZENS' COMMITTEE ON FRENCH-LANGUAGE HEALTH SERVICES

OUR ACTIVITIES

- As part of our 15th anniversary, Réseau members and partners helped to highlight French-language health services in the special newspaper insert on French-language health services put out by the Réseau. A total of 80,000 copies of the issue were distributed to homes in Eastern Ontario.
- A total of 75 people participated in the 15th anniversary on-line consultation on the progress of French-language services in Eastern and South-Eastern Ontario between 1998 and 2014.
- Each week, the *Réseau Express* newsletter informs almost 1,200 subscribers about French-language health-related activities in the region. Through the newsletter, we have shared 170 job opportunities, 135 invitations, 75 resources, 57 training opportunities and 50 French-language reference documents and tools from around the region and the province.
- As a measure of current activity, 300 hard copies and more than 1,000 electronic copies of our 2012-2013 annual report were distributed to members and partners.
- A total of 12 meetings this year promoted dialogue among members of the Réseau's planning tables:
 - Corporate Members' Committee
 - Designation Committee

- Planning and Integration Table on Mental Health, Addictions and Developmental Disabilities
- Planning and Integration Table on Senior Services
- We supported Francophone participation in consultations on regional priorities, such as mental health and addictions in the South East, and diabetes prevention in Franco-African communities in the Champlain region.
- We continued to hold discussions with the Champlain and South East LHIN teams to increase Francophone participation in health service planning initiatives.

« The Healthcare in French Social gave me an opportunity to learn more about the people who can provide services in French in Kingston. It's important for me to expand my network of Francophone health-care contacts so I can refer my clients. When's the next gathering ?! »

PARTICIPANT

HEALTHCARE IN FRENCH SOCIAL, FEBRUARY 2014

On the Réseau Radar

MEMBER INVOLVEMENT

We are approaching the milestone of 400 individual members, residents of Eastern and South-Eastern Ontario residents who are committed to French-language health services. How are these members involved with the Réseau? What new opportunities can we create to give them a voice in their health care? In the coming months, we will focus specifically on our members and their involvement, with the intention of enhancing our participation methods.



▲ ANNUAL GENERAL MEETING
MAY 2013

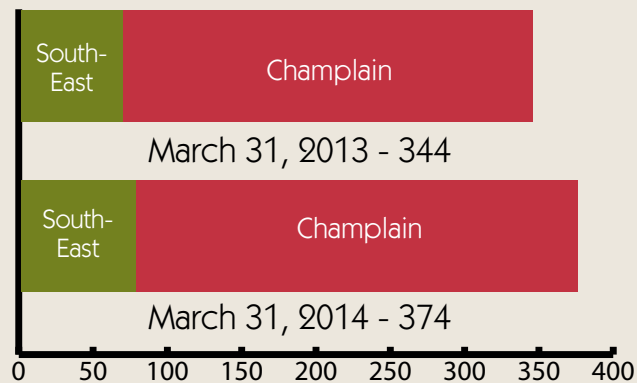
► RÉSEAU MEMBERSHIP

INDIVIDUAL MEMBERS

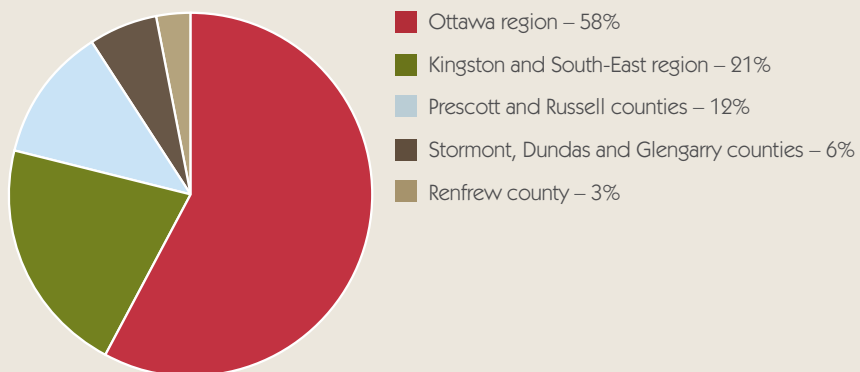
Our individual members are members of the community who share and promote our goal of French health in Eastern Ontario. As of March 31, 2014, the Réseau had 374 individual members, a 9-percent increase over last year.

INCREASE

► Total Individual Members



► Geographic Distribution



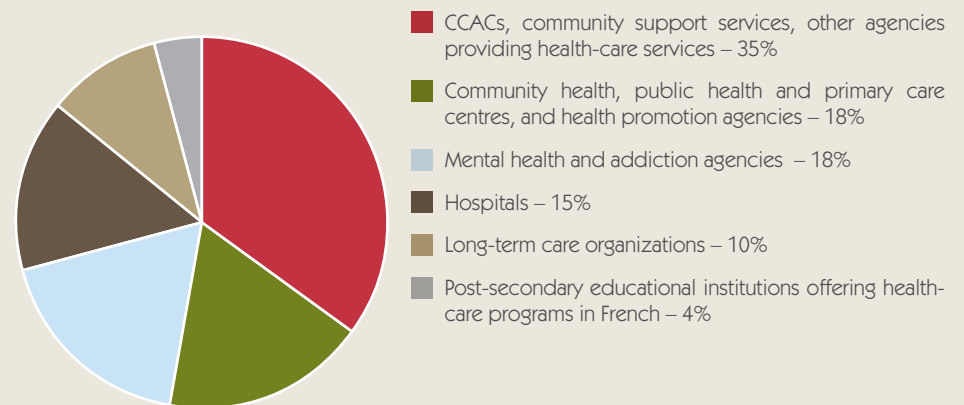
CORPORATE MEMBERS

Corporate members include community organizations and agencies in the Champlain and South-East regions that provide or plan to provide health services in French in the Réseau's catchment area.

We welcomed the following new members in 2013-2014: *Groupe Action* for the children, family and community of Prescott-Russell, *Solution-s* and *Catholic Family Service Ottawa*.

As of March 31, 2014, the Réseau had 67 corporate members.

► Distribution by Category



FOCUS 3: INSPIRING COLLABORATION AMONG KEY STAKEHOLDERS

OUR STRATEGIC RESULT:

EFFECTIVE NETWORKING AMONG KEY STAKEHOLDERS PROMOTES THE DEVELOPMENT AND COORDINATION OF A CONTINUUM OF FRENCH-LANGUAGE HEALTH SERVICES.



▲ PARTICIPANTS AT THE 2ND ONTARIO FRENCH HEALTH FORUM, TORONTO, MARCH 2014.

OUTCOMES

- The number of collaborations has increased significantly since the Réseau was named French Language Health Planning Entity. We now have 106 formal collaborations in place with health-care agencies — 3.5 times more than in 2010.
- The *Regroupement des Entités de planification des services de santé en français de l'Ontario* (the Regroupement) and the *Alliance des Réseaux ontariens de santé en français* have drafted and implemented an initial joint work plan. The plan is intended to maximize the impact of their actions on shared provincial issues.
- *Société Santé en français* and Canada's 16 French-language health networks have confirmed their 2013-2018 programming with Health Canada, in accordance with the Movement's strategic guidelines (*Destination Health 2018*) and the *Roadmap for Canada's Linguistic Duality*.
- The *Regroupement des Entités* provided Ontario's LHINs with a *Joint Position Statement on the Linguistic Variable*, in response to inconsistent methods of Francophone data collection. The statement draws on the Réseau's recommendation on the practical application of the Inclusive Definition of Francophone (IDF) for planning purposes (2012).
- Some provincial stakeholders have taken action on the issue of Francophone data. The Association of Ontario Health Centres and the Centre for Addiction and Mental Health (CAMH) are planning to include their clients' linguistic identity in a number of their data collection tools.

OUR ACTIVITIES

- We helped to draft joint position statements and strategies for the Regroupement. The position statements addressed the importance of linguistic variables, the provincial mental health strategy, active offer, research, and assessment of the *Local Health System Integration Act* (2006).
- The hospital and Community Care Access Centre linguistic data collection pilot project is at the project charter development stage. The establishment of the executive committee and the hiring of a consultant helped to advance the project.
- At the request of our corporate members, we held discussions with six management teams interested in integrating their clients' linguistic identity into their agencies' data collection processes.
- We held more than 15 activities to raise awareness among local, provincial and national decision-makers on the importance of collecting and accessing data on Francophone health, supported by reference documents.
- Following a proposal by the Réseau supported by the Champlain and South East LHINs, the Institute for Clinical Evaluative Sciences (ICES) is conducting research to pair administrative data with data from Statistics Canada's survey on the health of Canadian communities. The goal of this initiative is to study Francophone health needs and use of health services.

- We participate in Société Santé en français activities, including national Board of Directors meetings, Executive Directors' round tables and working groups.
- We participated in the work of the inter-ministerial advisory committee on designation, which led to proposals from the Ontario Office of Francophone Affairs to improve the effectiveness and the efficiency of the designation process and tools.
- We supported eight regional, provincial and national research initiatives on topics including integrated care models, retention factors for Francophone employees working in long-term care, support for complex patients returning home, the population health atlas for official language minority communities (OLMCs), primary care and mental health, and Francophone immigrant nutrition.

« The Office recently revised the designation and assessment process for agencies offering public services in Ontario. The Réseau's experience with service providers brings a unique perspective to provincial planning exercises. »

On the Réseau Radar

PROJECTS WITH OTHER CANADIAN NETWORKS

With the assistance of *Société Santé en français*, two proposals involving our Réseau were submitted to Health Canada for the Health Service Integration Fund under the Official Languages Health Contribution Program in 2014. One project is intended to build mental health capacities and involves nine provincial partners working to implement the SSF's French-language mental health guidelines. The second project revolves around evidence-based data. Its goal is to ensure that Francophone health needs can be analyzed in order to support informed decision-making by health service planners and decision-makers. Although it was designed as an Ontario project, it calls for the participation of both provincial and national partners. Health Canada approval for these projects will enable us to fulfil our role as resource network for the French Health Movement and enable better planning of services.



▲ DANIEL CAYEN | ASSISTANT DEPUTY MINISTER
OFFICE OF FRANCOPHONE AFFAIRS

Focus 4: MAXIMIZING OUR ORGANIZATIONAL PERFORMANCE

OUR STRATEGIC RESULT:

THE RÉSEAU DEVELOPS ITS ORGANIZATIONAL ABILITIES IN ORDER TO CARRY OUT ITS NEW RESPONSIBILITIES EFFECTIVELY AND EFFICIENTLY.

OUTCOMES

- The Réseau's *Recommendations Report 2013* was published, and a joint media press release with the Champlain and South East LHINs was prepared.
- The Réseau received 70 formal invitations to participate in regional, provincial and national working groups and committees. Board members and Réseau staff sit on three times as many health committees as they did in 2010.
- Accountability issues surrounding French-language health services were presented at a provincial meeting with the Ministry, the LHINs and the French Language Health Planning Entities, and to the Legislative Assembly of Ontario's Standing Committee on Social Policy.
- The Réseau's budget remained balanced despite decreased funding from *Société Santé en français* and Health Canada in 2013-2014.



ANNUAL BOARD OF DIRECTORS RETREAT ON PRIORITY PLANNING ISSUES AND THE STATUS OF THE 2011-2016 STRATEGIC PLAN, GANANOQUE, NOVEMBER 2013

OUR ACTIVITIES

- The *Recommendations Report 2013* presented a positive assessment of the 22 written recommendations made to the Champlain and South East LHINs in support of local health system service planning. A number of recommendations have led to joint actions with a systemic impact on health services offered in French. For example: the project on evidence-based Francophone health data and the systematization of the designation process at the local level, including support for service providers, regional assessment of the capacity to offer services in French, and designation recommendations to the Ontario Ministry of Health and LongTerm Care.
- We had some staff movement, resulting in more orientation and guidance activities. We bid farewell to Marie-Hélène Gérôme and

welcomed Jean-François Pagé on board as our new Planning Director. Arlynn Bélizaire joined the Réseau as a Planning Officer, and Nicolas Séguin is serving as Communications Officer during Sabrina Ragusich's maternity leave.

- Our team developed a series of fact sheets on French-language health services in the context of regional health priorities, including mental health and addictions services, senior services, palliative care, chronic illnesses, and evidence-based data collection. These fact sheets help to inform the LHIN teams, regional health program teams and service providers.
- The team prepared a collaboration platform project on designation using SharePoint technology.

On the Réseau Radar

AN EVALUATION FRAMEWORK FOR THE ENTITIES

We continue to promote the need for a provincial coordination body to enable the *Regroupement des Entités*, Ontario's LHINs and the Ministry to work together effectively to address common provincial issues related to French-language health services. The top priority for such a group would be to create a framework for assessing the Entity model to help us measure our actions since 2010.

« The Réseau is a dynamic force whose role in the local health-care system is coming into focus. The Board and the team strive to ensure that our actions lead to improved French-language health services. We believe we can do it, with the help of our community. »



▲
LINE MÉNARD | BOARD MEMBER

► Team



▲ RÉSEAU STAFF, MAY 2013

Jacinthe Desaulniers
Executive Director

PLANNING
Jean-François Pagé Director
Arlynn Bélizaire Officer, Champlain region
Ginette Leblanc Officer, Champlain region
Jeannine Proulx Officer, South-East region
Ghislain Sangwa-Lugoma Officer, Champlain region

SUPPORT
Isabelle Morin Research and Evaluation Coordinator
Monique Lalande Executive Assistant and Office Manager
Lise Sicotte-Villeneuve Administrative Assistant

COMMUNICATION AND COMMUNITY PARTICIPATION
Natalie Béland Director
Sabrina Ragusich Officer (maternity leave)
Nicolas Séguin Officer (term)



► After 15 years of loyal service, our Executive Assistant, Monique Lalande, is leaving for semi-retirement. Thank you, Monique!

► Partners

Local Health Integration Networks

Within the local health-care system, the Réseau and the Champlain and South East Local Health Integration Networks (LHINs) have worked together since 2010 to improve French-language health services.

As part of their health service planning processes, the LHINs engage with and request guidance from the Réseau on health issues affecting Francophones in their respective regions. This advice usually addresses the needs, priorities and initiatives of, and services offered to Francophones.

This collaboration is defined by the responsibilities set out in the *Regulation on Engagement with the Francophone Community*, through an accountability agreement between the partners (2010) and a Joint Annual Action Plan.

Objectives of the 2013-2014 Joint Action Plan:

1. Improve quality of data for better French-Language health services planning
2. Strengthen Francophones' participation in health services planning through community engagement
3. Ensure that French-language health services planning meets the needs of the Francophone community
4. Improve the active offer of French-language health services
5. Measure the impact of our actions on French-language health services



OUTCOMES

- The liaison committee oversaw the development and review of the *Joint Action Plan 2013-2014* and the drafting of the *Joint Action Plan 2014-2015*.
- Teams worked together to carry out joint actions on regional health priorities.

Société Santé en français

Since 2009, the Réseau has been a member and proud partner of *Société Santé en français* in Eastern Ontario.

The contribution agreement in place this year addressed networking support.

OUTCOMES

- We drafted our proposals for the following funding envelopes according to the directions set out in *Destination Health 2018*: health networking, health promotion, health service adaptation, language training, and cultural adaptation.
- We reiterated our desire to be the resource network for the Société and its member networks for issues of mental health and health data.

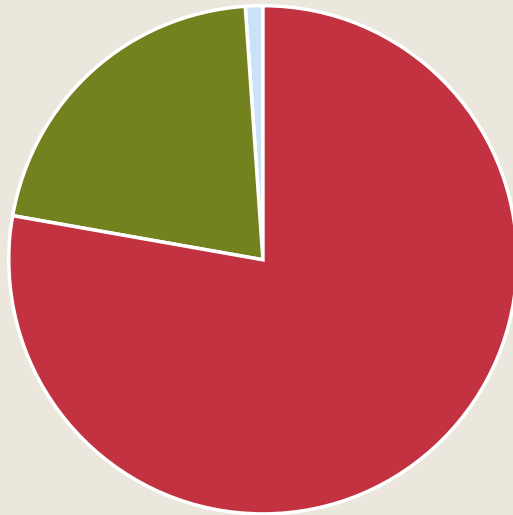


Santé Canada Health Canada

▶ FINANCIAL STATEMENTS

Revenue 2013-2014

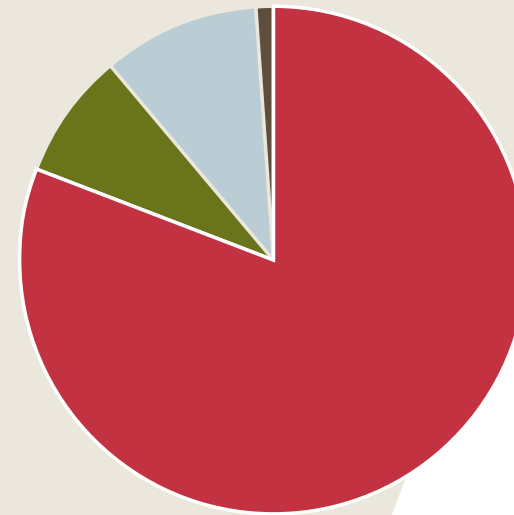
\$1,267,995



- Champlain and South East LHINs – 78 %
- Société Santé en français – 21 %
- Other – 1 %

Expenditures 2013-2014

\$1,266,229



- Salaries and honoraria – 81 %
- Communications and Community participation – 8 %
- Operations – 10 %
- Other – 1 %

This data is excerpted from our Financial Statement dated March 31, 2014, audited by the Marcil Lavallée accounting firm and available on our website.



The Réseau...so that Francophones may live healthy lives in French!

Many thanks to our members and partners for their involvement
in quality French-language health-care services.

