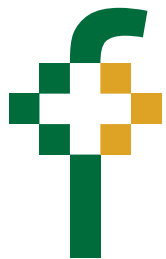




Annual Report 2010-2011



Réseau des services
de santé en français
de l'Est de l'Ontario

Raison d'être

OUR PRIORITY:

ACCESS TO QUALITY FRENCH LANGUAGE HEALTH SERVICES IN EASTERN ONTARIO

Since 1997, the Réseau has been collaborating with health stakeholders to ensure access to a full range of quality French language health care services delivered by hospitals and other agencies working in the health care field in Eastern Ontario.

The Réseau is fulfilling its mandate within the broader perspective of improving Francophones' health and encouraging the development of the francophone community in all its diversity.

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Message from the Chair

A little over a year ago, we celebrated the introduction of a new regulation under Ontario's *Local Health System Integration Act, 2006*.

It is unusual for a community to get this excited about the publication of a government's administrative decision.

However, legislation and regulations that guarantee the participation of Francophones in local health system planning are vitally important to the whole province.

In Eastern Ontario, the regulations acted as a catalyst, resulting in the following steps forward:

- Recognition of the Réseau's planning mandate within the context of the new health system

On June 29, 2010, we were formally appointed as the French language health planning entity for the Champlain and South East regions. The Réseau's new mandate is to advise the Champlain LHIN and the South East LHIN on health issues affecting the Francophone community in the region. We are pleased with this development because it indicates renewed confidence in the Réseau and the work its supporters have been doing for the past 13 years.

- Development of our governance model, which promotes community engagement

We have given the community a greater presence on the Board of Directors and in our membership by creating the individual member category at our AGM on May 20, 2010. We are focused on getting the community involved in health care issues and on getting more Francophones participating in health services planning.



- The Réseau's financial and statutory consolidation

We signed an accountability and funding agreement with the Champlain LHIN and South East LHIN on March 11, 2011. This agreement details the collaborative relationship with our partners and confirms the funding envelope allocated to the Réseau for its contribution to French language health services planning and francophone community engagement.

- The opportunity to engage in participatory leadership at the provincial level

Accountability agreements between the LHINs and the planning entities in Ontario were drafted by a small negotiating team that included our Executive Director. The process enabled us to play a synergistic role with existing Francophone networks and new planning entities.

It is with confidence that we begin our first year as the French language health planning entity. We are fortunate to be working closely with the Champlain LHIN, which has an exceptionally open and proactive approach to French language health services. We are also very optimistic about our progress in joint action plan talks with the South East LHIN.

My time as Chair has come to an end. Before leaving, I would like to thank the members of the Board of Directors who oversaw the Réseau's development until September and the members of the new Board for their passion and commitment. I would also like to thank our Executive Director, Jacinthe Desaulniers, for her energetic leadership and her good judgment in all matters, both local and provincial.

I wish the Réseau success and longevity in the pursuit of its mission to enhance the health of Francophones in Eastern Ontario!

Chair, Denis B. Vaillancourt

Board of Directors

INDIVIDUAL MEMBER REPRESENTATIVES

Lucien Bradet, Ottawa Region

Mariette Carrier-Fraser, Ottawa Region

Line Chenard, Ottawa Region

Pierre Dadjo, Ottawa Region

Josée Laramée, Counties of Prescott and Russell

Micheline Ouellette, Counties of Stormont, Dundas and Glengarry

Caroline Richard, Renfrew County

Annie Thibault, Kingston-Thousand Islands Region

Denis Vaillancourt, Counties of Prescott and Russell

CORPORATE MEMBER REPRESENTATIVES

Dr. Bernard Leduc, Hospitals

Pierre Périard, CCAC, Community support services and other health institutions

Nicole Robert, Addiction and mental health agencies and organizations

Frédéric Thibault-Chabot, Postsecondary institutions delivering health programs in French

Michel Tremblay, Community health centres, public health and primary care

EXECUTIVE COMMITTEE

Denis Vaillancourt, Chair

Lucien Bradet, Vice-Chair

Pierre Périard, Treasurer

Frédéric Thibault-Chabot, Secretary

SPECIAL THANKS TO THE 2009-2010 MEMBERS OF THE BOARD OF DIRECTORS WHO CONTINUED TO SERVE UNTIL THE SPECIAL GENERAL MEETING IN SEPTEMBER.

Message from the Executive Director

We are charting our course for the future! For two years, we have been evolving at a dazzling pace. This year was no exception.

In the nine months between our appointment as a planning entity and the signing of the accountability agreement with the LHINs, we worked towards a draft model agreement based on a provincial approach. Our focus and contribution to the process aimed to ensure that the agreement met the expectations of Francophones of Eastern Ontario and the province alike, and paved the way for the new planning entities.

The regulation and the agreement confer upon the Réseau the mandate to support the LHINs in planning French language health services. A significant part of our efforts was therefore dedicated to the establishment of a true partnership with the Champlain and South-East LHINs. We laid the foundation for a 2011-2012 joint action plan, a fundamental element of our new accountability agreement, with a deadline of June 30, 2011.

In terms of service planning, two components that have been put in place this year are worthy of mention in light of their medium-term impact on health services in French. These are: new conditions related to French language services in agreements with health agencies, and active participation in local planning initiatives in Champlain, as detailed in this report.

Our agreements with our national partner, the *Société Santé en français*, continue. Among other things, the recognition of the Réseau as the SSF's resource network for mental health means we have our work cut out for us! As well, the HR+ study project with our health professionals continues, as part of our activities to support the active offer of French language health services in the region.

Of note this year was a first collaboration with the Ministry of Health Promotion and Sport on a project led by the *Alliance des réseaux ontariens de la santé en français*. We hope that this will lead to further joint ventures in health promotion initiatives with regional and provincial partners.

In light of all these promising developments, we felt that it was the right time to launch our 2011-2016 strategic planning exercise. We will be determining the Réseau's strategic directions for the next five years, in order to fully deliver on our mandates.

This groundwork would not have been possible without the collaboration of everyone involved. There can be no doubt as to the engagement of our members: 50% of individual members want to actively participate in the Réseau. We are also seeing an increase in health professionals among our individual members, which encourages us to strengthen those ties. We will continue to rely on our long-time partners, our corporate members, through our permanent Hospitals and community Health Organizations Committee, to validate our actions, activities and advice to the LHINs.

I would like to thank the members of our team, the Board of Directors, and our organization's members and partners for the part each and everyone of you play in creating a competent and credible Réseau when it comes to planning health care services in French.

Together we will take up the challenge of implementing this "new" planning entity called the Réseau! Full speed ahead!



Jacinthe Desaulniers, Executive Director



2010-2011 Milestones



The Réseau's 12th Annual General Meeting is held, with members adopting a new by law welcoming individual members into the organization



The Réseau submits its proposal to the Ministry of Health and Long-Term Care as the French Language Health Planning Entity for the Champlain and South East Regions



The Regulation on Engagement with the Francophone community in the health field is enacted

January 1, 2010

April 29, 2010

May 20, 2010

The Réseau is appointed as planning entity, thereby becoming the lead advisor to the Champlain and South East LHINs in the planning of French language health services and engagement with the Francophone community



A Special General Meeting of the Réseau is held and sees the Board of Directors elected according to the new bylaw, that is, with a majority of community representatives



The provincial tripartite committee responsible for developing the model accountability agreement for the LHINs and planning entities meets for the first time

The funding and accountability agreement between the Réseau and the Champlain and South East LHINs is signed

June 29, 2010

September 14, 2010

September 30, 2010

March 11, 2011

For a Réseau that optimizes Francophones' participation

OBJECTIVE: TO DEVELOP OUR COMMUNITY ENGAGEMENT MODEL IN HEALTH CARE

GOVERNANCE AND MEMBERSHIP

The Réseau has given the community an expanded role within our organization. With the adoption of our new bylaw in May, community members are now involved to a greater extent through our individual member category. At present, nine of the 15 representatives on our Board of Directors are drawn from the individual membership, representing the organization's various geographic localities.

The implementation of our new bylaw involved devising a strategy to recruit new members, electing corporate representatives to the Board of Directors and forming the new Board.

As of March 31, 2011, the Réseau had over 150 individual members and 64 corporate members. The members were called to the organization's 12th Annual General Meeting on May 20, 2010 and Special General Meeting on September 30, 2010.

ACCOUNTABILITY AGREEMENT

The signature of a first funding and accountability agreement with the Champlain and South East LHINs was a watershed event for the Réseau this year. This five-year agreement defines the collaborative relationships between the parties. It confirms the scope of the financial support provided to the Réseau for its efforts in planning health services and engaging the region's Francophone community.

The Réseau was involved from the outset in the provincial negotiations leading to the development of the model agreement for the planning entities. This document was negotiated between September 2010 and February 2011 by a provincial tripartite committee (Ministry, LHINs, Francophone networks), in which we took part as planning entities representative.

COLLABORATION WITH THE LHINS

The Réseau-Champlain LHIN Liaison Committee met five times to implement the 2009 collaboration agreement, then met to implement the 2010 accountability agreement. Meetings between the organization's directors led to the Réseau's involvement in the various priority planning issues, the continuation of the dialogue on the Francophone community's participation in the LHIN's planning initiatives, and the refinement of our joint action plan.

The basis for collaboration with the South East LHIN was explored during an initial meeting with that organization's team. Information transfers took place through our participation in meetings of the health care organizations identified for designation and through involvement by the South East LHIN's French language services coordinator in the Réseau's Designation Committee.

STRATEGIC PLANNING

With the new mandate conferred by the province as a planning entity and the renewal of our agreements with the *Société Santé en français*, the time was ripe for a strategic planning exercise to be launched. We issued a call for proposals and selected a consulting firm to support us in developing our 2011-2016 Strategic Plan. With the groundwork now complete, we will launch the Réseau's strategic planning process at the Annual General Meeting in May 2011.



MEMBERS APPLAUD THE NEW BOARD OF DIRECTORS AT THE SPECIAL GENERAL MEETING ON SEPTEMBER 30, 2010.

PARTICIPATORY STRUCTURES

Once again this year, we relied on our members and partners to help move issues forward.

Board of Directors

7 meetings

Executive Committee

3 meetings

Nominating Committee

2 meetings

Designation Committee

5 meetings

Réseau's Hospitals and Community Health Organizations Committee

1 meeting

Planning and Integration Roundtable in Mental Health and Addiction

5 meetings

Strategic Planning Steering Committee

3 meetings

OCAN Tool Validation Committee

2 meetings

COMMUNICATIONS

Our communications focused on recruiting individual members, promoting participation in our general meetings, helping shape feedback, and informing community about the Réseau's decisions and activities. To our correspondence with members, we added three information tools, namely a renewed Web presence, the *Infolettre* newsletter distributed to 1100 recipients, and the weekly *Réseau Express* email that has been sent out 11 times in 2011.



MEETING OF THE RÉSEAU'S HOSPITALS AND COMMUNITY HEALTH ORGANIZATIONS PERMANENT COMMITTEE, JANUARY 2011.

For a local health care system that takes Francophones' needs into account

OBJECTIVE: TO CONTRIBUTE TO DATA COLLECTION ON FRANCOPHONES

LINGUISTIC DATA COLLECTION

In collaboration with the Champlain LHIN, we proposed adding French language service conditions to the service accountability agreements between the LHIN and the region's health facilities, namely its hospitals (10), community health centres and community mental health and addiction treatment organizations (24), and the community care access centre (1). These conditions were incorporated into the 2010-2011 agreements and involved identifying the Francophone clientele, with an eye to instituting systematic data collection.

This initiative follows a joint initiative by the Réseau and LHIN in the form of a study completed in 2010 by the *Réseau de recherche appliquée sur la santé des francophones de l'Ontario* (RRASFO) on mechanisms for clientele identification and linguistic data collection within the Champlain Region hospitals.

NATIONAL SURVEY ON FRENCH LANGUAGE HEALTH SERVICES

In February 2011, the *Société Santé en français* undertook a national telephone survey to support planning. The SSF and its networks are seeking to create a database on minority Francophones' knowledge and use of health services.

For the Champlain and South East Regions, the target sample was set at 950 people, i.e. approximately 16% of the total national sample of 6,000 people. Our Réseau contributed to the Survey Steering Committee and promoted dialogue between the SSF and the *Association canadienne-française de l'Ontario (ACFO) – conseil régional des Mille-Îles* on ways to enhance the survey sample in the South East Region.

STUDY ON HEALTH PROFESSIONALS

To better understand the realities and challenges facing Francophone health professionals, the Réseau undertook a study of their needs. The phone survey that was conducted and the small focus groups that took place in workplaces allowed us to reach 65 health professionals. Given the interest raised by the study and the desire to have a customized support program in place, we will complete this exercise by consulting managers on Francophone human resource issues within health facilities.

RESEARCH PARTNERSHIP ON FRANCOPHONES' HEALTH

Our Réseau set the stage for a first partnership agreement with the researchers of the *Réseau de recherche appliquée sur la santé des francophones en Ontario* (RRASFO). The purpose of this collaboration is to devise research and knowledge priorities closely related to the health needs of Eastern Ontario's Francophones. We are contributing to the RRASFO Steering Committee as well as to study steering committees.



LÉO VILLENEUVE AND LOUISE LALONDE FROM
PRESCOTT-RUSSELL RESIDENCE, NÉLANDE JOSEPH.

We have been involved in the two following initiatives:

- The research project on the collection and processing of linguistic data in the region's hospitals, which followed the identification of a common need for information with our partner, the Champlain LHIN;
- The Eastern Ontario section of a provincial study on the active offer of French language health services, ordered by the Ministry.

OTHER RESEARCH INITIATIVES

We have compiled an inventory of health and socio-demographic population data on the Francophones of Eastern Ontario in order to better determine our communities' health profile.

The Réseau participated in the development of the *Creating Together* research agenda of the Centre for Addiction and Mental Health, in collaboration with the Ontario Mental Health and Addictions Knowledge Exchange Network. We also promoted Francophone participation in the survey, translated for this initiative.

OBJECTIVE: TO CONTRIBUTE PROACTIVELY TO HEALTH SYSTEM PLANNING INITIATIVES AND TO IDENTIFY STRATEGIES AND MODELS TAILORED TO FRANCOPHONES

BLUEPRINT – HEALTH SERVICES PLANNING WITHIN CHAMPLAIN REGION

The Champlain LHIN wishes to develop an overall model for the distribution of health services within the region. We are participating in the related working group and project tender subcommittee to ensure that the distribution of French language health services within the territory is examined.

EASTERN COUNTIES HOSPITAL CLINICAL SERVICES

The Champlain LHIN is conducting an extensive planning exercise in this sector designed to improve the coordination, quality and safety of the hospital care provided to residents of the Eastern Counties. We are contributing to the LHIN's internal committee, and our advice has furthered the LHIN's examination of how the distribution of Champlain Region hospital services impacts the Francophone clientele.

PALLIATIVE CARE

The Réseau collaborated closely in the establishment of the Champlain Regional Palliative Care Program. We ensured that Francophone clients' family members and health care providers participated in the consultations conducted for this initiative. Further, we offered advice and support to help implement the new program, form the program's governance council, and we now also sit on this body.

End-of-life care was also one of our priorities this year. With help from partners and from clients' relatives, we participated in developing care and models adapted to the francophone clientele, and tailoring them to the region's various localities.

ASSISTED LIVING SERVICES FOR HIGH RISK SENIORS

We are sitting on the evaluation and implementation committee for this new support service program of the Champlain LHIN. From an administrative perspective, we participated in evaluating the service proposals and agreements for these new home support projects designed for people who require a high level of personal and household support in order to continue living independently. We developed a questionnaire evaluating the active offer of service and are currently evaluating the new projects' capacity to ensure the active offer of French language services, with the goal of establishing clearly defined access corridors for Francophones.

PROVINCIAL MENTAL HEALTH CONSULTATIONS

The Réseau closely followed the provincial consultations held to improve mental health and addiction services in Ontario. At every step and every advance in the deliberations of the working groups and provincial committees, the goal of our interventions was to remind the decision makers about the unique issues and needs of Francophones affected by mental health and addiction problems.

- June 2010—Ten-year mental health and addiction strategy *Every Door Is the Right Door*—recommendations on the proposed integrated framework for mental health services in Ontario.
- June and November 2010—Special Committee on Mental Health and Addiction *Navigating the Journey to Wellness*—feedback on the proposed Mental Health and Addictions Ontario (MHAO) framework organization.

- March 2011—Ten-year mental health and addiction strategy *Respect, Recovery, Resilience*—reiteration of our June feedback and request for reintroduction into the report of the reference to the *French Language Services Act*.
- March 2011—Consultation on human rights and mental health—participation and correspondence with the Ontario Human Rights Commission on language as a barrier to accessing services and as a basis for discrimination, and on the need to factor the *French Language Services Act* into the legislative arguments around mental health care.

HEALTH OF RACIAL AND ETHNOCULTURAL FRANCOPHONE MINORITIES

The Réseau took part in the consultations held by the Ottawa Local Immigration Partnership (OLIP) designed to identify priority strategies and potential solutions in six priority intervention sectors, including language and health. We hope to contribute to the development and implementation of health services tailored to the needs of Francophone newcomers and immigrants, in partnership with the Economic and Social Council of Ottawa-Carleton (ESCOC) and other agencies serving this clientele.

DIABETES STRATEGY

We joined the Champlain Region Diabetes Strategy Advisory Committee and provided feedback on two issues, namely the 2011-2014 strategic planning initiative and the survey questionnaires for pharmacy owners and foot care professionals.

CHRONIC DISEASE MANAGEMENT

We are participating in the Chronic Disease Prevention and Management (CDPM) Collaborative and offered advice to the organizing committee of the group's annual conference on chronic disease self-management.

REGIONAL LABORATORY SERVICES

The Réseau met with the leaders of the Eastern Ontario Regional Laboratory Association to raise their awareness about the issues and responsibilities of their member hospitals as it pertains to French language services. The purpose of this Champlain Region integration initiative is to provide integrated laboratory services supporting patient care within the hospital sector.

OTHER INVOLVEMENT

Throughout the year, our team members also took part in other health groups and communities of practise. These included the Community of care Advisory Forums of Renfrew, the Eastern Counties, West Ottawa and East Ottawa; the Emergency Department-Alternate Level of Care Steering Committee; the Champlain LHIN Health Services Distribution Planning Advisory Group; the Champlain Human Resources Council; the University of Ottawa-Community Roundtable; the Champlain Regional Mother and Newborn Care Program; the Champlain Decision Support Network; the Champlain Addictions Coordinating Body; the Champlain Addictions and Mental Health Network; the community advisory committees of Bruyère Continuing Care and the The Ottawa Hospital; and the French language service committees of the region's health facilities.

For improved accessibility and quality of French language services

OBJECTIVE: TO MAXIMIZE THE ACTIVE OFFER OF FRENCH LANGUAGE HEALTH SERVICES

DESIGNATION

We supported the following seven organizations in their efforts to obtain official designation as French language health service providers or to update their designation plans: Carlington Community Health Centre, Champlain Community Care Access Centre, The Ottawa Hospital, St. Joseph's Continuing Care Centre, Bruyère Continuing Care, Canadian Mental Health Association Champlain East Branch and Cornwall Community Hospital.

Six new members joined the Réseau's Designation Committee. In addition to reviewing designation plans, the committee helped the team to review the designation plan assessment tool.

We were very pleased to learn of the partial designation of two of our members, namely the University of Ottawa Heart Institute and Cornwall Community Hospital. This status as designated organizations, confirmed by the Ontario Cabinet, was announced in January 2010 following the recommendation by our Réseau and the Champlain LHIN to designate these two organizations.

Finally, the Réseau developed and submitted its own designation plan to the Champlain LHIN and Ministry for recommendation to the Office of Francophone Affairs. This official designation request reflects our desire to demonstrate the permanence, accessibility, accountability and quality of the French language services offered by our organization.

HEALTH PROMOTION—HEALTHY COMMUNITIES FUND

In this time of partnerships, our Réseau made a positive contribution to a proposal submitted by the *Alliance des Réseaux ontariens de santé en français* (AROSF) to the Ministry of Health Promotion and Sport. This project, which is designed to improve the delivery of health promotion services to Francophone communities, was one of those selected.

We are responsible for the regional implementation of the project. In less than six months, we have witnessed promising collaborations develop between the six Healthy Communities Partnerships (HCPs) and the Réseau. We are working to help the partnerships integrate the Francophone dimension into their consulting initiatives, as well as in the development of health improvement strategies related to healthy eating, physical activity, injury prevention, smoking, mental health promotion and substance abuse.

One of the direct results of this involvement was approval by the Ottawa HCP of a project to develop a public policy on equitable human and financial resources in health promotion for Francophones.



MEMBERS OF THE DESIGNATION COMMITTEE: NICOLE LAFRENIÈRE-DAVIS, MARIELLE BEAULIEU, FLORENCE PÉRÉTIÉ, GINETTE LEBLANC, ISABELLE MORIN, LISE
ABSENT FROM THE PHOTO: FRANCINE GROULX AND SUZANNE BEAUBIEN.

SANTÉ EN FRANÇAIS PROJECTS

In the spring of 2010, the Réseau and the *Société Santé en français* issued a call for proposals for projects related to the health of Francophones. In Eastern Ontario, 40 promoters applied for funding from a budget envelope totalling \$1.5 million over three years supplied by Health Canada under the Official Languages Health Contribution Program.

The Réseau analyzed the projects and prioritized seven that were well tailored to the health objectives and needs in Eastern Ontario. Ongoing involvement in the initiative included holding a start-up meeting, attending follow-up meetings of individual projects, and participating in the project steering committees.

SALON VOTRE SANTÉ EN FRANÇAIS

As a key information and networking activity, the *Salon Votre Santé en français* fair organized by the *Guichet unique pour francophones* attracted over 900 visitors and 100 exhibitors to Ottawa on April 27 and 28, 2010. In our role as a partner, we sat on the Steering Committee and provided an on-site presence.

OBJECTIVE: TO PROMOTE ACCOUNTABILITY FOR FRENCH LANGUAGE SERVICES WITHIN THE LOCAL HEALTH CARE SYSTEM



SALON SANTÉ EN FRANÇAIS :
JACINTHE DESAULNIERS, JEANNE-HÉLÈNE TARDIVEL

ONGOING EVALUATION

This year, at the request of one of our corporate members, the Réseau developed a pilot project to review previously designated organizations. Along the way, we developed an evaluation framework as well as three analysis tools consisting of the guiding principles for the assessment process, a self-evaluation questionnaire for designated organizations, and a guide for assessors.

Our work continued to develop a designation guide for health facilities. To date, we have compiled documents on the designation process as well as generic policies that will be useful to organizations in developing their designation plans.

Finally, we proceeded to revise our data and create a database on the designated facilities in the Champlain and South East Regions. The purpose of this designation overview is to identify opportunities and gaps in these regions' French language health services and to facilitate overall planning of designation in the region.

MENTAL HEALTH CONTINUUM OF CARE MODEL

With the mental health partners of the *Guichet pour francophones de l'Est de l'Ontario* and expertise from Sofie Consulting, the Réseau collaborated on designing a model to map the delivery of services and to examine the pathways that the Francophone clientele takes through the system. As a tool for both analyzing and planning French language services, this innovative model was applied to the mental health and addictions sectors. It was also the subject of a presentation at the *Rendez-vous* organized by *Société Santé en français* in Charlottetown in June 2010. At the request of partners of the *Guichet*, the Réseau continues the work to apply this model to other planning initiatives in the region.

SHARED EVALUATION TOOL (OCAN- ECBO)

We took part in validating the Ontario shared clinical assessment tool for community mental health service needs (OCAN-ECBO). This involved establishing an analysis committee to examine the cultural and linguistic adaptation of the tool. Our objective was to achieve simultaneous implementation of the French and English tools.

For a contribution to the Santé en français movement

OBJECTIVE: TO PARTICIPATE IN POOLING EXPERIENCE AND EXPERTISE IN FRANCOPHONES' HEALTH

ON THE ONTARIO SCENE

ALLIANCE DES RÉSEAUX ONTARIENS DE SANTÉ EN FRANÇAIS

The Réseau's Chair and Executive Director are sitting on the Alliance, whose mandate is to coordinate the efforts of the Francophone health networks.

NEW FRENCH LANGUAGE HEALTH PLANNING ENTITIES

To follow up on the provincial negotiation of the accountability agreement model, the Réseau's Executive Director initiated dialogue with the province's five other planning entities. An initial in-person meeting and subsequent weekly contact have taken place with the objective of effectively representing the planning entities' interests to the negotiation committee, promoting development of a common approach, and taking effective and concerted action as new planning entities.

SOCIÉTÉ SANTÉ EN FRANÇAIS

MENTAL HEALTH RESOURCE NETWORK

The Société Santé en français has identified our organization as the mental health resource network for the French health movement. As such, we are participating in the planning of a one-day forum that will lay the groundwork for a national French language mental health strategy.

RENDEZ-VOUS SANTÉ EN FRANÇAIS

Our Réseau took part in the Rendez-vous Santé en français organized by the Société Santé en français in Charlottetown in June 2010. We ensured that 20 Eastern Ontario representatives attended and we welcomed over 200 visitors to our booth during the *Tournée des résultats* activity.

SOCIÉTÉ SANTÉ EN FRANÇAIS GOVERNANCE

We are regional partner to the SSF in the Language Training and Cultural Adaptation / Human Resources project, Networking Support and Service Organization Support. In addition, we are actively involved in the SSF through its Board of Directors and Executive Directors' Roundtable as well as its working committees, namely the joint CNFS/SSF Human Resources Commission as well as the Human Resources Committee, Assessment Committee, and Expertise Network Committee.



THE RÉSEAU'S TEAM

Jacinthe Desaulniers, Executive Director

Natalie Béland, Communications Coordinator

Brigitte Gagnon, Consultant

Ginette Goulet, Planning Officer

Monique Lalande,
Assistant to the ED and Office Manager

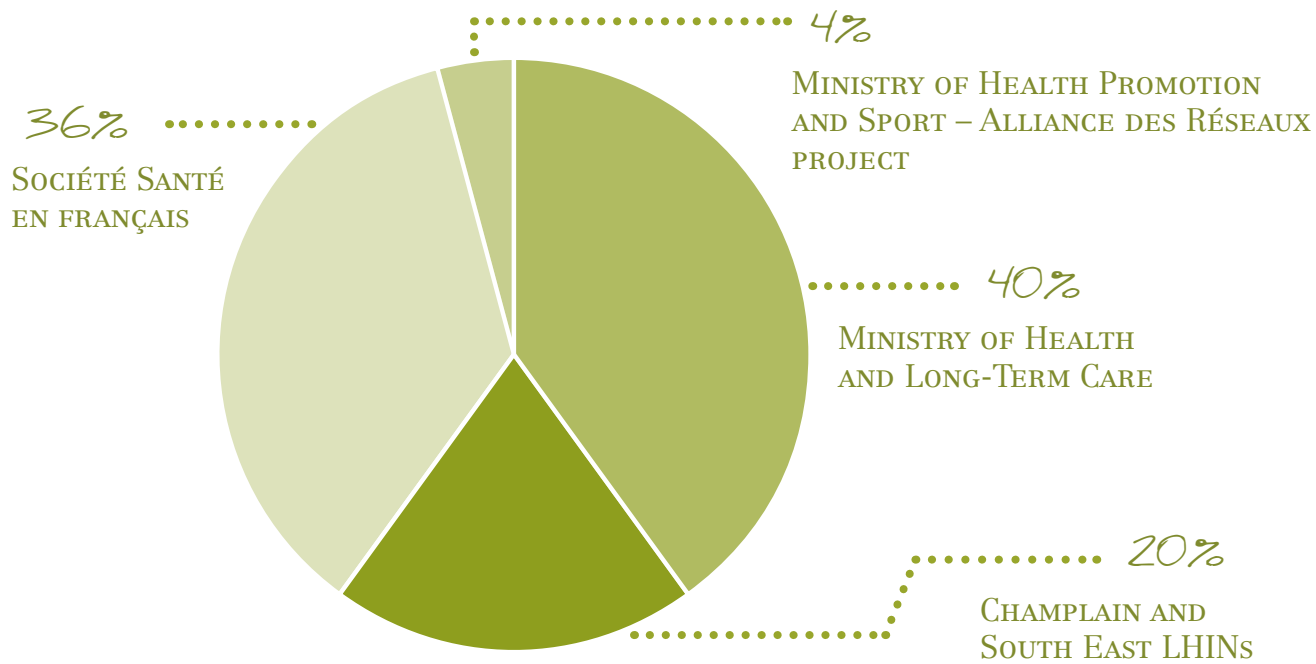
Ginette Leblanc, Planning Officer

Isabelle Morin, Research and Evaluation Officer

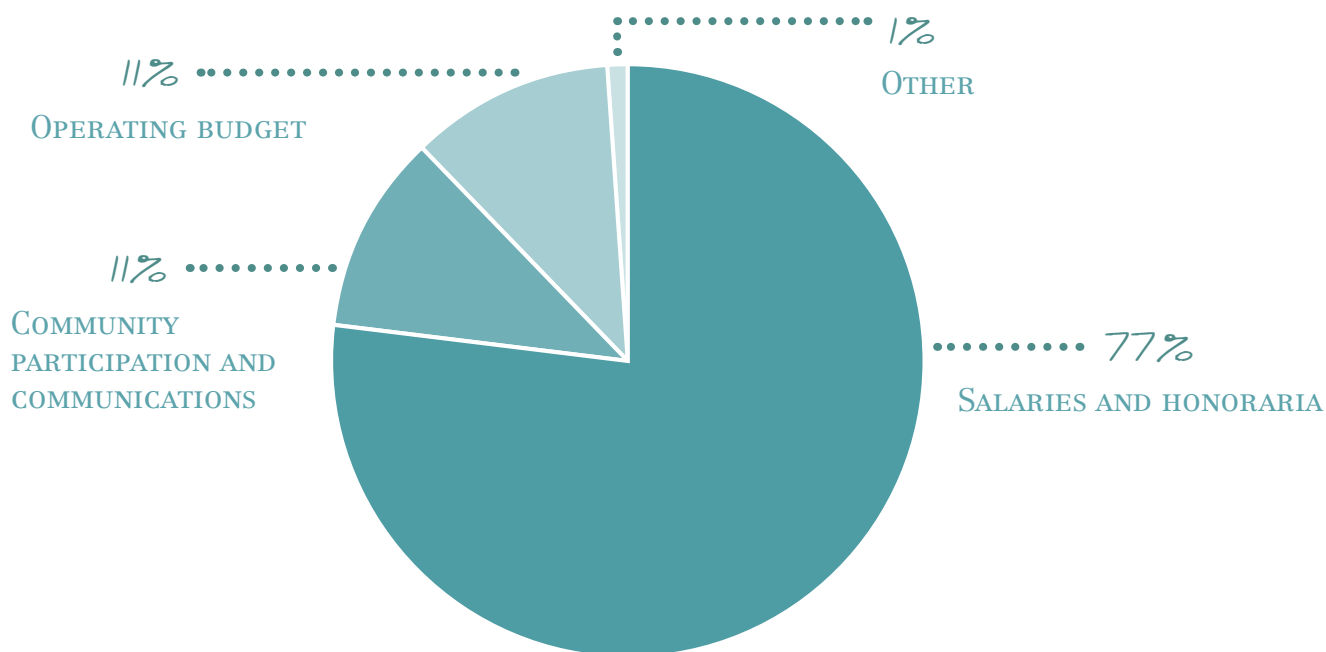
Lise Sicotte-Villeneuve, Administrative Assistant

Financial statements

REVENUE 2010 - 2011 \$931,988



EXPENDITURES 2010 - 2011 \$925,799



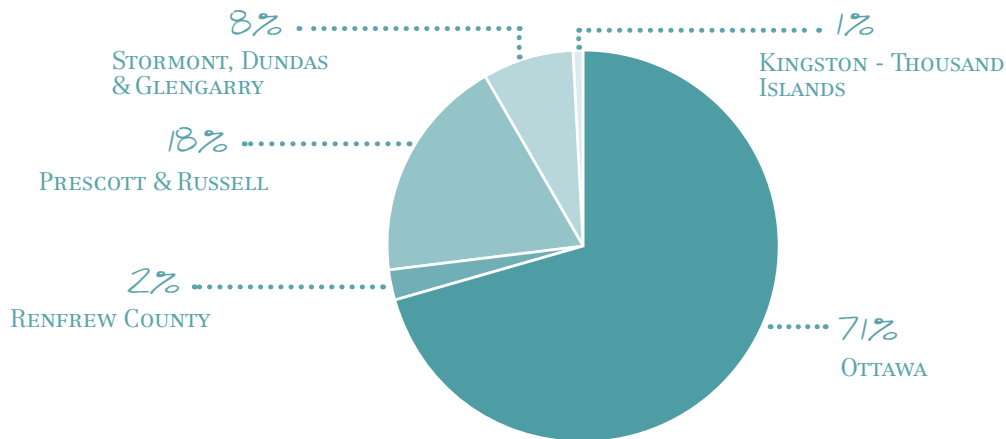
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Our Members

INDIVIDUAL MEMBERS

Individual members are people who share and promote the goal of French language health care in Eastern Ontario. As of March 31 2011, the Réseau has 157 individual members.

GEOGRAPHIC DISTRIBUTION OF MEMBERS



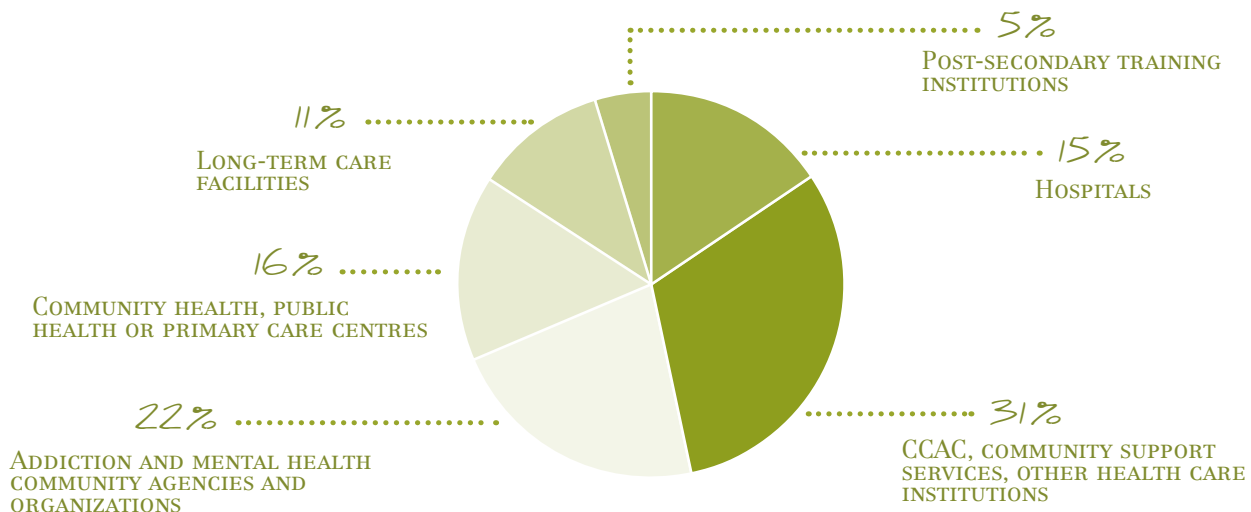
Note: The geographic distribution of our membership correlates with the geographic distribution of Francophones in the Champlain region.

CORPORATE MEMBERS

Corporate members are community organizations or hospitals that provide or plan to provide French language health services in Eastern Ontario.

As of March 31, 2011, the Réseau has 64 corporate members. The complete list of members is available on our website: www.rssfe.on.ca

CATEGORIES



Our partners



Santé
Canada

Health
Canada

