



# Relocation of designated/identified status in place at Foyer St-Jacques (Embrun) and Madonna Care Community (Orléans)

November 2023

In 2023, two long-term care homes (LTCHs) in the Champlain region, with responsibility for French-language services closed their doors. To ensure there are no losses for Francophones, the Réseau is recommending the relocation of the *designated* status of Foyer St-Jacques and the *identified* status of Madonna Care Community.



The following factors have been analyzed and taken into account in the recommendations:

- distance from the closed LTCH;
- relocation trends for former residents of the closed LTCH;
- human resources capacity to offer services in French;
- number of people on the waitlist, i.e. the desirability of the LTCH;
- percentage of French-speaking residents in the home;
- any other relevant characteristics of the LTCH.

## Foyer St-Jacques

**Context:** Foyer St-Jacques was located in Champlain East. It was a designated long-term care facility under the *French Language Services Act (FLSA)* with 60 beds.

Home and Community Care Support Services report the following trends in the relocation of Foyer St-Jacques residents:

- The homes most often selected were Foyer St-Viateur, Résidence Prescott and Russell and Dundas Manor.
- A majority (60%) of residents chose to stay in the Eastern Counties, while 40% moved to Ottawa.

This information supports the hypothesis that when a move is necessary, residents prefer to remain in the same community, or at least, in the same region. Any new identification should therefore be close to the original center.

Champlain East includes Prescott-Russell and Stormont, Dundas and Glengarry. Options for replacing the designated Foyer St-Jacques beds in these two regions are considered below. There are 17 LTCHs in the Champlain East region. Six of these are designated or partially designated, and two are identified and therefore will not be considered for identification. Résidence Prescott and Russell is already the subject of a recommendation regarding its Francophone character and will not be considered either. This leaves 8 LTCHs to consider.



### Characteristics to be considered by long-term care home

LTCH	Characteristics to be considered
Glen-Stor-Dun Lodge	<ul style="list-style-type: none"> <li>● 132 beds</li> <li>● Located 75 km from Embrun</li> <li>● Large capacity for FLS (66 employees able to offer FLS s). ● 237 people on waitlist (as of Nov. 3, 2023)<sup>1</sup></li> <li>● In 2021-2022, 10/90 French-speaking residents = 11%. ● During the Réseau's consultation with the community in 2018, this home was highly sought after by Francophones in this region. It was not possible to include it in the recommendations at that time, as it is a municipal home that could not be designated then.</li> </ul>
Dundas Manor	<ul style="list-style-type: none"> <li>● 98 beds</li> <li>● Located 31 km from Embrun</li> <li>● 7/85 employees speak French = 8.2%</li> <li>● 151 people on waitlist (as of Nov. 3, 2023)</li> <li>● In 2022-2023, 2/62 French-speaking residents = 3%.</li> </ul>

<sup>1</sup> The data on the waiting list is for all those wishing to relocate to the home, not only Francophones.

Heartwood	<ul style="list-style-type: none"> <li>● 118 beds</li> <li>● Located 67 km from Embrun</li> <li>● 9/131 employees speak French = 6.8%</li> <li>● 9 people on waitlist (as of Nov. 3, 2023)</li> <li>● In 2022-2023, 19/118 French-speaking residents = 16%.</li> </ul>
Maxville Manor	<ul style="list-style-type: none"> <li>● 122 beds</li> <li>● Located 42 km from Embrun</li> <li>● 3 employees speak French</li> <li>● 114 people on waitlist (as of Nov. 3, 2023)</li> <li>● In 2021-2022, 15/494 French-speaking residents = 3% (includes community support services clients)</li> </ul>



Parisien Manor	<ul style="list-style-type: none"><li>●160 beds</li><li>●Located 70 km from Embrun</li><li>●5 employees speak French</li><li>●115 people on waitlist (as of Nov. 3, 2023)</li><li>●In 2021-2022, 2/54 French-speaking residents = 4%.</li></ul>
Sandfield Place	<ul style="list-style-type: none"><li>●53 beds</li><li>●Located 64 km from Embrun</li><li>●16/82 employees speak French = 19.5%</li><li>●109 people on waitlist (as of Nov. 3, 2023)</li><li>●In 2022-2023, 6/39 French-speaking residents = 15%.</li></ul>
Woodland Villa	<ul style="list-style-type: none"><li>●111 beds</li><li>●Located 52 km from Embrun</li><li>●31/140 employees speak French = 22%.</li><li>●93 people on waitlist (as of Nov. 3, 2023)</li><li>●In 2022-2023, 8/96 French-speaking residents = 8%.</li></ul>
Tsi Ion Kwa Nonh So :Te	<ul style="list-style-type: none"><li>●50 beds</li><li>●Located 76 km from Embrun</li><li>●No data available on ability to offer services in French</li><li>●No data available on waitlist</li><li>●For the Mohawk community</li></ul>

### Recommendation 1

Among the non-identified LTCHs, the Glen-Stor-Dun Lodge stands out for its greater capacity to offer French-language services and its high level of desirability. The Réseau therefore recommends that the Glen-Stor-Dun LTCH be identified for French-language services. It should be able to accommodate a minimum of 60 Francophones residents.

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### Madonna Care Community

**Context:** Madonna Care Community was an identified facility (160 beds) located in Orléans. It was first identified because it received the beds from Foyer St-Joseph in Rockland when it closed. With Foyer St-Joseph designated, Madonna Care Community inherited the obligation under the *FLSA* to ensure continuity of French-language services.

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Home and Community Care Support Services report the following relocation trends for Madonna Care Community residents:

- The homes most often chosen were Centre d'accueil Champlain, Centre de soins de longue durée Montfort, Résidence St-Louis and St-Patrick's Home of Ottawa. • All residents chose to stay in Ottawa homes.

This information supports the same hypothesis as for Foyer St-Jacques: when a move is necessary, residents prefer to remain in the same community. Any new identification should therefore be close to the original center.

There are seven LTCHs options in Ottawa East. Of these, two are designated and will not be considered for Madonna Care Community. The characteristics of the five LTCHs to be considered are presented in the table below.

**Characteristics to be considered by long-term care home**

<b>LTCH</b>	<b>Characteristics to be considered</b>
Extendicare Laurier Manor	<ul style="list-style-type: none"><li>•242 beds</li><li>•5km from Madonna Care Community</li><li>•55/330 employees speak French = 17%</li><li>•35 people on waitlist (as of Nov. 3, 2023)</li><li>•In 2022-2023, 25/228 French-speaking residents = 11%.</li></ul>
Sarsfield Colonial Home	<ul style="list-style-type: none"><li>•46 beds</li><li>•Located 21 km from Orléans</li><li>•33 employees speak French</li><li>•22 people on waitlist (as of Nov. 3, 2023)</li><li>•In 2020-2021, 27/46 French-speaking residents = 59%.</li></ul>
Osgoode Care Centre	<ul style="list-style-type: none"><li>•100 beds</li><li>•Located 35 km from Orléans</li><li>•22/140 employees speak French = 16%</li><li>•334 people on waitlist (as of Nov. 3, 2023)</li><li>•In 2022-2023, 9/100 French-speaking residents = 9%.</li></ul>



DTCO -II	<ul style="list-style-type: none"><li>●224 beds</li><li>●Under construction in Orléans</li><li>●Ability to offer services in French to be determined</li><li>●Waitlist to be determined</li><li>●Percentage of French-speaking residents to be determined</li><li>●The center will receive the 60 beds designated at Résidence Champlain, in L'Orignal. It is therefore imperative that, as a minimum, the new center be designated for 60 beds and able to accommodate 60 French-speaking residents.</li></ul>
Marochel Manor	<ul style="list-style-type: none"><li>●64 beds</li><li>●Located 6km from Madonna Care Community</li><li>●36 employees speak French</li><li>●137 people on waitlist (as of Nov. 3, 2023)</li><li>●In 2021-2022, 30/64 French-speaking residents = 47%.</li></ul>

## Recommendation 2

The Réseau recommends the identification of two LTCHs for French-language services to replace the Madonna Care Community identified beds. The first LTCH selected is DTCO-II LTCH, because it will be located in Orleans and, it is already required to identify the 60 beds currently designated at Résidence Champlain. It is therefore recommended that identification be extended to a larger number of beds than only those from Résidence Champlain.

The second LTCH is Marochel Manor, which was also selected for its proximity to Orléans as well as its high proportion of French-speaking residents.

Together, they should account for 160 identified beds (in addition to the 60 from Résidence Champlain).



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## **Bibliography**

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